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Serial No. 09/876,788
28 Feb 2005 Reply to
28 Sep 2004 Office Action

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.: 09/876,788
Applicant: Linyard, Ronald A.
Filed: June 6, 2001
Title: **METHOD AND SYSTEM
FOR PROVIDING
ELECTRONIC USER
ASSISTANCE**
Art Unit: 2154
Examiner: Lee, Philip C.
Docket No.: 111180-005-US

Certificate of Transmission (37 C.F.R. §1.8a)

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2/28/05 Shari Herron
Date Shari Herron

Reply Under 37 C.F.R. § 1.111

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

This communication is in response to the Office Action mailed September 28, 2004.
Allowance of the above identified application is respectfully requested in view of the following
Amendment and Remarks, where:

**Amendments to the Claims begin on page 2 of this paper; and
Remarks begin on page 9 of this paper.**